



AGENDA

Meeting of the South Reading Patient Voice Group

Venue: University Health Centre

Location: 9 Northcourt Avenue, Reading RG2 7HE

Date: 25 September 2013

Time: 6.00 – 7.30 pm

1.	Welcome and apologies	Carol Munt	6:00-6:05
2.	Minutes of previous meeting and matters arising	Carol Munt	6:05-6:10
3.	Presentation - SEAP: Independent Complaints Advocacy	Maureen Chapman	6:10-6:30
4.	Patient Voice Officer Elections	All	6.30-6.40
5.	CCG Update	Dr Ishak Nadeem	6:40-6.55
6.	Chair's update	Carol Munt	6.55-7.05
7.	Patient Participation Groups	Sheena Masoero	7.05-7.15
8.	Engagement Plan on a Page	Christopher Mott	7.15-7.25
9.	NHS England - <i>Call to Action</i> engagement	Karen Grannum	7.25-7.30
10.	Date of Next Meeting: 30 October 2013		